WASP NZ LTD

Broadband Plan Contract

www.waspnet.co.nz
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Napier
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USER CODE (WASP NZ LTD USE ONLY)

Name	☐ **Residential** ☐ **Company** As per telephone bill		
Telecom Account	Telecom New Zealand 9-digit account number.		
Phone Number	Area code - Phone number of ADSL site	**Date of Birth** / /	
Do you currently have Broadband?	Yes/No	**Is your current Broadband delivered via Phone lines?**	Yes/No
Who is your current Broadband Provider?			

PHONE BILL DETAILS		**CONTACT PERSON**
Address (As per phone bill)	Unit or level / Street Number	**Name**
	Street Name	**Work Phone**
	Suburb or Town	**After Hours Phone**
	City	**Email**

PRODUCT	**INTERNET ONLY**		**WITH PHONE**		**INSTALL DETAILS**
ADSL40	**$ 49.95**		**$ 79.95**		**Required Date:** ☐ **ASAP** ☐ **Date** / /
ADSL150	**$ 69.95**		**$ 99.95**		**Required Email:** Wasp NZ email address**@waspnet.co.nz**
ADSLUNLTD	**$110.00**		**$130.00**		**Email Password:**
ADSLNAKED	**$115.00**		**$149.50**		**Site Install Notes :**
VDSLNAKED	**$135.00**		**$169.50**		

$1.00 per GB Excess data charges apply on all packages & all prices include GST

FOR WASP NZ USE:	**SERVICES**			**ADDITIONAL REQUIRED BILLING INFO**
ADSL Modem	**Yes/No**	**Telecom Technician**	**Yes/No**	**Security Question:** pet /movie /team /high school /hero /mothers maiden / fathers middle name/ location met spouse
Standard Modem	**$**	**Self Install**	**Yes/No**	**Answer:**
Wireless Modem	**$**	**WASP Technician**	**Yes/No**	**Password:** Your password should be at least six characters in length and is case sensitive. A random password can be assigned if required
Extra Filters	**$**	**New ADSL User Fee**	**Yes/No**	**WASP NZ NOTES:**

SERVICE AGREEMENT

Contract commences as of the date connection is initialised. Bandwidth and allocation charges may be changed on a month to month basis, changes to the allocation will be made at the beginning of the next calendar month. Bandwidth and allocation charges, including excess charges are subject to change given one months advanced notice, via email or writing.

1. A 12 month minimum term applies to all new WASP Broadband connections. If you choose to close your WASP Broadband account before the end of the 12 month period a $99.00 early termination fee may be charged.
2. I agree to the terms and conditions of supply, which include the connection agreement and acceptable use policy.
3. I am aware that I am responsible for the payments of all charges incurred from the use of my username and password.
4. Services and rates are correct at the time of printing, but are subject to change following notice via email or the website.
5. All accounts, both electronic and paper are to be paid within five days.
6. If any account is not paid by the due date, interest may be charged at the rate of 2% per month. All costs of recovery are payable by the customer.
7. Wasp New Zealand reserves the right to restrict access to the service where necessary without prior notice on over due accounts. A re-activation fee may apply
8. Use of this service is at the users sole risk. Neither Wasp New Zealand nor any of its representatives warrants that the service will be uninterrupted or error free, nor does it make any warranty as to the result to be obtained for the use of the service.
9. I agree that the signing of this form authorises Wasp New Zealand to gather information as and when it is deemed necessary to complete or authenticate any credit check.
10. A copy of the terms and conditions of supply including the connection agreement and acceptable use policy are displayed on our website **www.waspnet.co.nz**

CONTRACT ACCEPTANCE		**FOR WASP NZ LTD USE ONLY**	
Name		☐ **1. Accredo**	☐ **2. DD Forms received:** / /
Signature		☐ **3. Billing**	☐ **4. Date Activated:** / /
Date		☐ **5. Email**	☐ **6. Account Details Letter:** / /
		☐ **7. Tbl Charges**	☐ **8. Scanned**